

21 West Church Street  
Jacksonville, Florida 32202-3139



ELECTRIC

June 16, 2005

WATER

Krystal Klean  
Attn: Jeremy Morgan  
PO Box 51267  
Jacksonville Beach, Florida 32240

SEWER

Dear Jeremy,

I just wanted you to know what a pleasure it has been to work with you and your company these past two years.

During this time your company has excelled in providing window washing and pressure washing services for us. The work starts on time and is completed on time within budget despite sometimes difficult working conditions. The work is always of the highest quality. In addition I appreciate how all the crews of Krystal Klean working on JEA sites have embraced JEA's commitment to safety.

Your commitment to customer service has made my job more rewarding. Please feel free to have your prospective clients contact me for a further recommendation.

Sincerely,

A handwritten signature in dark ink, appearing to read "Robert L. Clark".

Robert L. Clark  
JEA  
Project Manager  
Building Operations and Maintenance